|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CNR #**  **SNOW-TEMP** | **CXT Release R#** |  | **Deploy to:** | **DR** |

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Environment** (describe the environment in which the implementation will occur (HW/SW/Database, server, special data): | | | | | | | | |
| App Servers: VA33PWVCXT001 (UIAPP), VA33PWVCXT002 (TPIC), VA33PWVCXT003 (TPPUI), VA33PWVCXT004 (C3) | | | | | | | | |
| **Back out Procedure** (Describe the process for backing out to previous production environment if needed) | | | | | | | | |
| **Follow this BOIP again, with the following changes:**  **11.** use Backout\_CNR | | | | | | | | |
| **Special instructions for concurrency of steps:** All steps are sequential unless otherwise noted | | | | | | | | |
| **Installation Steps/Instructions** | | | | | | | | |
| **Step** | **Concurrency** | **Responsible Group** | **Server** | **Database** | **Schema** | **Instruction-Task** | **Expected results** | **Comments** |
|  |  | **Env Mgmt** | **~~ENV~~**  **~~DR~~** | **n/a** | **n/a** | **Inform APM to stop monitoring CXT alerts** | **email sent** | **DAY M/DD/YY Start at HH:MM** |
|  |  | **Env Mgmt** | **ENV**  **DR** | **n/a** | **n/a** | [**Run HC on ENV being installed. Resolve existing issues (if any found).**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Run_CXT_HealthCheck_From_EMT_GUI.docx) | **HC Passed** | **DAY M/DD/YY** |
|  |  | **~~Env mgmt~~** | **~~ENV~~**  **~~DR~~** | **~~n/a~~** | **~~n/a~~** | [**~~Update RM spreadsheet the change effort has begun (PROD MW Only)~~**](https://collaborate.wellpoint.com/sites/Ent_Rel_Mgmt/Rel_Plan/Rel_Inv/Lists/Status%20Master/Release%20List.aspx) | **~~Spreadsheet Updated~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | ~~VA33PWVCXT005 (REPORTING)~~  ~~N/A for DR~~ | **~~n/a~~** | **~~n/a~~** | [**~~Run Reporting Server Pre-Checks~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/ClaimsXten%20Reporting%20Server%20Pre_Check.docx) | **~~All nodes inactive~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~TPIC (cxtTpicFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~[Suspend all nodes from TPIC load balancer](https://share.antheminc.com/teams/ITEnvironmentMgmt/Facets/_layouts/WordViewer.aspx?id=/teams/ITEnvironmentMgmt/Facets/Shared%20Documents/How-To%20Documents/Script%20Instructions/README%20-%20Manage%20Load%20Balancer%20Script.docx)~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~TPPUI (cxtTppuiFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~Suspend all nodes from TPPUI load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~UIAPP (cxtUIAPPFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [**~~Suspend all nodes from UIAPP load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | | | **~~All nodes inactive~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~C3 (cxtC3Fac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~Suspend all nodes from C3 load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~All nodes inactive~~** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY**  VA33PWVCXT001 (UIAPP), VA33PWVCXT002 (TPIC) | **n/a** | **n/a** | [**Stop UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Stop_ClaimsXten_Services_AUTOMATED.docx) | **services stopped** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPIC (archive for 1P, delete for all others)**  VA33PWVCXT002 (TPIC) | **n/a** | **n/a** | [**Archive or Delete the existing CXT logs**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Archive_Or_Delete_CXT_Logs_MASTER.docx) | **Files archived or deleted** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIApp and TPIC ONLY**  VA33PWVCXT001 (UIAPP), VA33PWVCXT002 (TPIC) | **n/a** | **n/a** | [**Start UIAPP and TPIC CXT services in environment(s) using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Start_ClaimsXten_Services_AUTOMATED.docx) | services start | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~TPIC (cxtTpicFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~[Activate all nodes from TPIC load balancer](https://share.antheminc.com/teams/ITEnvironmentMgmt/Facets/_layouts/WordViewer.aspx?id=/teams/ITEnvironmentMgmt/Facets/Shared%20Documents/How-To%20Documents/Script%20Instructions/README%20-%20Manage%20Load%20Balancer%20Script.docx)~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~TPPUI (cxtTppuiFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~Activate all nodes from TPPUI load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~UIAPP (cxtUIAPPFac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | [**~~Activate all nodes from UIAPP load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | | | | **~~all nodes active~~** | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~C3 (cxtC3Fac<env>):~~**  ~~N/A~~ | **~~n/a~~** | **~~n/a~~** | [**~~Activate all nodes from C3 load balancer~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/Global/Procedures/Script%20Readmes/README%20-%20Manage%20Load%20Balancer%20Script.docx) | **~~all nodes active~~** | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **UIAPP and TPIC servers:**  VA33PWVCXT001 (UIAPP), VA33PWVCXT002 (TPIC) | **n/a** | **n/a** | [**Validate UIApp and TPIC services using EMT GUI**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_UIApp_Server_AUTOMATED.docx) | URLs validate successfully | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **TPPUI servers (TPPUI VIP, if applicable):** VA33PWVCXT003 (TPPUI)  **cxtTppuiFacDR** | **n/a** | **n/a** | [**Validate TPPUI Server**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPPUI_Server.docx) | Able to log into TPPUI | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | ~~T~~**~~PIC servers (TPIC VIP if applicable): :~~**  ~~VA33PWVCXT002 (TPIC)~~  **~~cxtTpicFacDR~~** | **n/a** | **n/a** | [**VALIDATE TPIC Adjudication is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(steps 1-10)** | Clean healthcheck | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | **~~FACETS: DR~~**  **~~NOT PERFORMED IN DR~~** | **n/a** | **n/a** | [**VALIDATE Claims Adjudication (F3) is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_TPIC_Server_AUTOMATED.docx) **(step 11 only)** | F3 of claims successful and claims show up in TPPUI | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~C3 servers (C3 VIP, if applicable):~~**  ~~VA33PWVCXT004 (C3)~~  **~~cxtC3FacDR~~**  **~~NOT PERFORMED IN DR~~** | **~~n/a~~** | **~~n/a~~** | [**~~VALIDATE C3 Services are functional~~**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_C3_Server.docx) | ~~services functional~~ | **DAY M/DD/YY** |
|  |  | **Env Mgmt** | ~~Reporting Server: VA33PWVCXT005 (REPORTING)~~ | **n/a** | **n/a** | |  |  | | --- | --- | | |  | | --- | | [**VALIDATE Reporting server is functional**](https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How_To_Validate_ClaimsXten_Reporting_Server.docx) | | | SERVICES FUNCTIONAL | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** |  |  |  | ~~Perform App Compares using the templates in~~ [~~\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT\_COMPARE\_TEST\Launchers\~~](file:///\\VA33DWVFCT318.DEVAD.WELLPOINT.COM\d$\Scripts\CXT_COMPARE_TEST\Launchers\%20) ~~(run as admin, provide master and target environments when prompted):~~  ~~1) TPIC: Master to current\_env\_upgrading  2) UIAPP: Master to current\_env\_upgrading  3) TPPUI: Master to current\_env\_upgrading  4) C3: Master to current\_env\_upgrading  5) Reporting: Master to current\_env\_upgrading  6) TPIC: current\_env\_upgrading to itself 7) UIAPP: current\_env\_upgrading to itself 8) TPPUI: current\_env\_upgrading to itself 9) C3: current\_env\_upgrading to itself  \*\*\*  3D master for 7D~~  ~~7D master for 8Q 8Q master for everything else~~ | ~~no discrepancies~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~TPIC servers:~~**  **~~(TPIC):~~** ~~VA22PWPCXT001, VA22PWPCXT002, VA22PWPCXT003, VA22PWPCXT004, VA22PWPCXT005, VA22PWPCXT006, VA22PWPCXT007,~~  ~~VA22PWPCXT008, VA22PWPCXT009, VA22PWPCXT010~~ | **~~n/a~~** | **~~n/a~~** | **~~Send email to Walter/Team when work is complete~~** | ~~Email Sent~~ | **DAY M/DD/YY** |
|  |  | **Code Editing** | **Environment** | **n/a** | **n/a** | **Validate Environment** | Environment functional | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Send Broadcast when work is complete~~ | ~~Broadcast sent~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Inform Claims Team that they can release CLMU~~ | ~~Phonecall made~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Close deployment and validation tasks in SNOW~~ | ~~Tasks closed~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Close SNOW CHG~~ | ~~CNR closed~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Email APM, asking them to resume monitoring CXT\* alerts~~ | ~~Email sent~~ | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | |  |  | | --- | --- | | |  | | --- | | [~~Status Master Input Link~~](https://collaborate.wellpoint.com/sites/Ent_Rel_Mgmt/Rel_Plan/Rel_Inv/Lists/Status%20Master/Release%20List.aspx) | | |  | **DAY M/DD/YY** |
|  |  | **~~Env Mgmt~~** | **~~n/a~~** | **~~n/a~~** | **~~n/a~~** | ~~Perform the Ready-For-Business email the day after implementation to PROD: https://share.antheminc.com/teams/AppEnvrMgmt/trizettosupport/Shared%20Documents/ClaimsXten/Procedures/How-to%20Docs/How\_To\_Send\_Ready\_For\_Business\_Validation\_After\_McKesson\_Outage.docx?Web=1~~ |  | **DAY M/DD/YY** |

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| --- |
| **Comments:** |